

## IOPRR Contract and Protocol Key Points

Each practice has a contract with Primary Eyecare Heart of West Midlands Ltd (PEHOWM Ltd) to supply services under the Intra Ocular Pressure Repeat Readings Service (IOPRR). This contract mirrors the contract between PEHOWM LTD and the Clinical Commissioning Group (CCG). Please read it and ensure that you understand what is required of the contractor and each practitioner.

### Purpose

The prime purpose of IOPRR is to reduce onward referrals to secondary care. Experience in other similar services is that ~75% of patients are managed in the practice and only 20 – 25% are referred to secondary care. The Webstar/Optomanager IT system will be monitoring this, both by practice and by practitioner.

### Key contract points:

1. All provision of service must be recorded on the IT system (it's the only way you will get paid)
2. Clinical Governance and Accreditation Requirements
3. Activity and deflection will be monitored for outliers.

### Key Protocol points

- You are contracted to PEHOWM LTD and the PEHOWM LTD complaints, incidents and performance management policy is the one that applies should you receive a complaint about service under IOPRR. If you do, this MUST be recorded on the IT platform, which will automatically inform the clinical lead.
- There are several other policies which apply and a link to these will be provided.

Please read all of these carefully.

## **Primary Eyecare (HOWM) Ltd**

PEHOWM LTD is a company that has been created as a contracting vehicle for the WECS service, and will be used for others in the future. Five local optometrists are directors of the company and are thus taking responsibility for the actions of all practices involved.

Please feel free to contact any of them with questions. We suggest you start with Peter Rockett as clinical lead.

## **Documentation**

Both contractors and practitioners are required to provide some documentation

### **Contractors**

The following documents need to be provided to the company

- Quality in Optometry level 1
- Quality in Optometry NHS Standard Contract for sub contractors
- Quality in Optometry Infection Control Audit
- Copy of practice Employers Public Liability Insurance Certificate

### **Practitioners**

The following documents are uploaded when registering to provide GRRS.

- WOPEC Certificate for Intra Ocular Pressure Level 1

Evidence will be required of:

- DOCET Adult safeguarding certificate